

HELIOS MOTO TOURS PRIVACY POLICY INFORMATION ON THE PROCESSING OF PERSONAL DATA

In connection with the transmission of personal data to us, we would like to inform you how this data is being processed by us.

Attention! If you provide us with personal data on behalf of other cruise participants and contact details in the event of an accident or other fortuitous event, the person providing such data is obliged to forward this privacy policy to the relevant persons.

Summary

The controller of your personal data is HMT Helios Moto Tours Helios Mototrailers e.K. Dariusz Helios, 44579 CastropRauxel, Deutschland Hugostr. 19. The data provided to us is processed for the purpose of providing the service as well as for legitimate purposes. You may at any time request access to your data, rectify it, request its deletion, restrict its processing, as well as object to its processing. Your data will be transferred to our partners, both within and outside the European Union, for the purpose of carrying out the motorcycle expedition schedule. Providing us with personal data necessary for the performance of the expedition agreement is voluntary, yet necessary for the performance of the service. Failure to provide such data will result in the impossibility of concluding the agreement or its execution. In the case of requested consents, giving them is also voluntary, however, failure to give them will result in the impossibility to use the data provided to us for the purpose indicated in the given consent.

If you would like to know more about how we process data, we encourage you to read the entire document below. We hope that the provided clarifications will allow you to understand how the Controller processes the data provided to him.

The legal basis for data protection is in particular: Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) and the Act of 10 May 2018 on the protection of personal data (Journal of Laws 2018 item 1000), further: GDPR.

1. CONTROLLER

The personal data controller, within the meaning of the regulations on personal data protection, is HMT Helios Moto Tours Helios Mototrailers e.K. Dariusz Helios, 44579 Castrop-Rauxel, Deutschland Hugostr. 19, Steueridentifikation: USt-IdNr.: DE 303985114, HRA 18164 - Amtsgericht Dortmund, e-mail address: info@heliosmototours.com

2. RIGHTS and SECURITY

You have the right at any time to:

- a) fully access to your personal data (i.e. information regarding) your personal data stored by us,
- b) rectify the personal data (rectification of inaccurate data, completion or updating of data),
- c) delete the personal data in the cases specified by the GDPR*,
- d) restrict the processing of personal data*,
- e) transfer of personal data,
- f) withdraw the granted consents,

- g) withdraw consent at any time without affecting the lawfulness of processing carried out based on consent prior to its withdrawal,
- h) object to the processing,
- i) submit a complaint to the supervisory authority responsible for data protection (Personal Data Protection Office).

*In case of a request for deletion / restriction of data processing, this will not always be possible immediately – for example, during the performance of the agreement, i.e. during the expedition, you cannot request deletion of your personal data. The rules for the exercise of your rights are described in detail in Articles 15 - 21 of the GDPR. Restrictions are described, among others, in article 23 of the GDPR. We encourage you to read these regulations.

In each case, we take a special and individual approach to your privacy. In case of any doubts, please contact us by e-mail info@heliosmototours.com.

We guarantee the confidentiality of any personal data you provide. Personal data may be entrusted and processed only for the purpose of efficient execution of the agreement. Your personal data will not be transferred to third countries unless this will be required for the execution of the agreement.

3. THE PURPOSE AND TYPES OF PERSONAL DATA PROCESSING

Your personal data is processed for the purpose of providing tourist services, in accordance with the Company's business activities, at all times in accordance with the law.

Providing personal data is voluntary and at the same time necessary to provide services under the agreement. Failure to do so will prevent the conclusion of the agreement and the proper performance of services.

Below you may find the main purposes of personal data processing along with the legal basis.

3.1. For the purpose of signing the agreement and its execution, we process personal data (Article 6(1)(b) of the GDPR):

- first name(s) and surname,
- e-mail address,
- address of residence and/or correspondence,
- date and place of birth,
- contact phone number,
- number, expiry date and place of issue of the passport or identity card
- if applicable, the bank account number - in case of a refund

You provide the above personal data (or part of it) using the booking form on the website and by signing a service agreement with HMT.

3.2. In order to comply with our obligations under tax law, we process the following personal data (Article 6(1)(c) of the GDPR) included in the service agreement with HMT:

- first name(s) and surname,
- e-mail address,
- address,
- date of birth,
- phone number,
- number, expiry date and place of issue of the passport or identity card
- if applicable, the bank account number - in case of a refund

3.3. In order to use cookies on the website, we process text files 'cookies' (Article 6(1)(a) of the GDPR). For analytical purposes concerning the presence at www.heliosmototours.com, we process the following personal data (Article 6(1)(f) of the GDPR):

- date and time of visit,
- type of operating system,
- approximate location,
- the type of web browser used to browse the site,
- time spent on the site,
- the subpages visited,
- the filters used.

4. THE PROCESSING DURATION OF THE DATA

Your personal data is stored for a period of 5 years from the end of the calendar year in which the agreement was concluded.

5. COOKIE POLICY

The following Cookie Policy sets out the rules for storing and accessing data on User Devices using the Service for the purpose of providing electronic services by the Service Provider.

5.1. Definitions:

- "Service" - the website at www.heliosmototours.com.
- "External service" - the website of the Controller's partners, service providers or recipients of services
- "Controller " - HMT Helios Moto Tours Helios Mototrailers e.K. Dariusz Helios, 44579 Castrop-Rauxel, Deutschland Hugostr. 19, Steueridentifikation: USt-IdNr.: DE 303985114, HRA 18164 - Amtsgericht Dortmund, which provides electronic services through the Service and stores and accesses information on your devices.
- "User" - a natural person for whom the Controller provides services electronically via the Service.
- "Device" - electronic device with software, through which the User gains access to the Service
- "cookies" - text data collected in the form of files placed on the User's Device

5.2. Types of Cookies:

- internal cookies - files placed and read from the User's Device by the Service's ICT system.
- external cookies - files placed and read from the User's Device by the ICT system of External Services.
- session cookies - files placed and read from User's Device by the Service or External Services during one session of a given Device. After completion of the session files are deleted from the User Device.
- permanent cookies - files placed and read from the User Device by the Service or External Services until their manual removal. Files are not deleted automatically after the end of the session of the Device, unless the configuration of the User Device is set to delete cookies after the end of the Device session.

5.3. Security:

- Storage and read-out mechanisms - The storage and read-out mechanisms of Cookies do not allow the retrieval of any personal data or any confidential information from your Device. It is practically impossible to transfer viruses, Trojan horses and other worms to your Device.

- Internal Cookies - the Controller's internal Cookies are safe for the User Device.
- External Cookies - the Controller is not responsible for the security of Cookie files from partners of the Service. The list of partners is presented in the further part of the Cookie Policy.

5.4. The purposes for which Cookie files are used

- marketing and advertising – the Controller and External Services use Cookie files for marketing purposes and serving advertisements for Users,
- statistical data - the Controller and External Services use Cookie files to collect and process statistical data such as e.g. visit statistics, User Device statistics or user behavior statistics. These data are collected in order to analyze and improve the Service,
- serving multimedia services – the Controller and External Services use Cookies to serve Users of multimedia services,
- social services – the Controller and External Services use Cookie files to support social services.

5.5. External Services

The Controller cooperates with the following external services, which may place Cookie files on User Devices:

- Google Analytics
- Google AdWords
- Facebook
- Youtube

5.6. Possibilities of determining conditions of storage and access on User Devices by the Service and External Services:

- the User may, at any time, change the settings for saving, deleting and accessing the data of the saved Cookies,
- Information on how to disable Cookies in the most popular computer browsers and mobile devices is available on the website: "how to disable cookies",
- the User may at any time delete any previously saved Cookies using the tools of the User Device through which the User uses the Service.

5.7. Service requirements

- Restricting the storage and access to Cookies on your Device may cause some Service functions to malfunction.
- The Controller does not take any responsibility for malfunctioning functions of the Service in the event that the User limits in any way the ability to save and read Cookies.

5.8. Amendments to the Cookie Policy

- The Controller reserves the right to amend this Cookie Policy at any time without informing Users thereof.
- Changes made to the Cookie Policy will be published on this page at any time.
- The introduced changes come into force on the day of publication of the Cookie Policy.